

## Stelrad Website Terms and Conditions

### 1. Acceptance of Terms

1.1 Your access to and use of Stelrad.com (“the website”) and any Services referred to in point 2, is subject exclusively to these Terms and Conditions. You will not use the website for any purpose that is unlawful or prohibited by these Terms and Conditions. By using the website you are fully accepting the terms, conditions and disclaimers contained in this notice. If you do not accept these Terms and Conditions you must immediately stop using the website.

1.2 We reserve the right to update or amend these Terms and Conditions at any time and your continued use of the website following any changes shall be deemed to be your acceptance of such change. It is therefore your responsibility to check the Terms and Conditions regularly for any changes.

### 2. The Services

The website may provide communication tools such as email, bulletin boards, chat areas, news groups, forums and/or other message or communication facilities (“the services”) designed to enable you to communicate with others. Unless stated otherwise the services are for your personal and non-commercial use only.

### 3. Child Supervision

We are concerned about the safety and privacy of our users, particularly children. Parents who wish to allow their children access to and use of the website or services should supervise such access and use. By allowing your child access to the services you are allowing your child access to all of the services, including email, bulletin boards, chat areas, news groups, forums and/or other message or communication facilities. It is therefore your responsibility to determine which services are appropriate for your child. Always use caution when revealing personally identifiable information about yourself or your children via any of the services.

### 4. User Account, Password and Security

If a particular service requires you to open an account you will be required to complete the registration process by providing certain information and registering a username and password for use with that service. You are responsible for maintaining the confidentiality of the username and password and also for all activities which take place under your account. You agree to immediately notify us of any unauthorised use of your password or account or any other breach of security. In no event will Stelrad be liable for any indirect or consequential loss or damage whatsoever resulting from the disclosure of your username and/or password. You may not use another person’s account at any time, without the express permission of the account holder.

## 5. Acceptable Use

5.1 You acknowledge that all information, text, graphics, logos, photographs, images, moving images, sound, illustrations and other materials (“the content”), whether posted publicly or transmitted privately, are the sole responsibility of the person from whom such content originated. We do not control or endorse the content and cannot guarantee the accuracy, integrity or quality of such content and you acknowledge that by using the services you may be exposed to content that is offensive and/or indecent. Stelrad will not be liable in any way for any content or for any loss or damage of any kind resulting from the use of any content transmitted via the services and you agree to bear all risks associated with the use of any content, including any reliance on the accuracy or completeness of such content.

5.2 In using the website or services you agree not to:

5.2.1 use the services to send junk email, spam, pyramid schemes or any other unsolicited messages, commercial or otherwise;

5.2.2 post, publish, distribute or disseminate material or information that is defamatory, infringing, obscene, indecent, threatening, abusive, harassing or unlawful;

5.2.3 post, publish, distribute or disseminate material or information that incites discrimination, hate or violence towards any person or group on account of their race, religion, disability, nationality or otherwise;

5.2.4 threaten, abuse, disrupt, stalk or otherwise violate the legal rights (including rights of privacy and publicity) of others;

5.2.5 use any information or material in any manner that infringes any copyright, trademark, patent or other proprietary right of any party;

5.2.6 make available or upload files that contain a virus, worm, trojan or corrupt data that may damage the operation of the computer or property of another;

5.2.7 collect or store personal information about others, including email addresses;

5.2.8 advertise or offer to buy or sell goods or services for any commercial purpose, unless such communication facility specifically allows such messages;

5.2.9 impersonate any person or entity for the purpose of misleading others;

5.2.10 violate any applicable laws or regulations;

5.2.11 use the website or services in any manner that could damage, disable, overburden or impair the website or services or interfere with any other party’s use and enjoyment of the website or services;

5.2.12 post, publish, distribute or disseminate material or information that you do not have a right to transmit under any law or under contractual or fiduciary relationships (such as inside information or confidential information disclosed in the course of employment or under a confidentiality agreement);

5.2.13 attempt to gain unauthorised access to any of the Services, other accounts, computer systems or networks connected to the website or services through hacking, password mining or any other means.

5.3 We have no obligation to monitor the services, but shall be entitled to review materials posted to a communications facility and, at our sole discretion, to remove any material that breaches these Terms and Conditions or is otherwise objectionable.

## **6. Termination**

We have the right to terminate your access to any or all of the Services at any time, without notice, for any reason, including without limitation, breach of these Terms and Conditions. We may also at any time, at our sole discretion, discontinue the website or services or any part thereof without prior notice and you agree that we shall not be liable to you or any third party for any termination of your access to the website or services.

## **7. Links to Third Party Websites**

The website or services may include links to third party websites that are controlled and maintained by others. Any link to other websites is not an endorsement of such websites and you acknowledge and agree that Stelrad is not responsible for the content on their website, any of the goods or availability of any such websites.

Any third party websites will have their own terms of use and privacy policies which you should make yourself aware of prior to accessing or using them.

## **8. International Use**

You agree to comply with all applicable laws regarding the transmission of technical data exported from the United Kingdom or the country in which you reside (if different) and with all local laws and rules regarding acceptable use of and conduct on the Internet.

## **9. Intellectual Property Rights**

9.1 The website and its content (including without limitation the website design, text, graphics and all software and source codes connected with the website and the services) are protected by copyright,

trademarks, patents and other intellectual property rights and laws. In accessing the Website you agree that you will access the contents solely for your personal, non-commercial use. None of the content may be downloaded, copied, reproduced, transmitted, stored, sold or distributed without the **prior written consent of the copyright holder**. This excludes the downloading, copying and/or printing of pages of the website for personal, non-commercial home use only.

9.2 Stelrad does not claim ownership of any materials you post, upload or submit to any publicly accessible area of the services. However, by doing so you are granting us a world-wide, royalty free, non-exclusive licence to copy, distribute, transmit, reproduce, publicly display, edit, translate or publish such content for as long as you elect to display such content via the services. The licence shall be terminated when such content is deleted from the services.

## **10. Indemnity**

You agree to indemnify and hold Stelrad harmless from and against any breach by you of these Terms and Conditions and any claim or demand brought against Stelrad by any third party arising out of your use of the services and/or any content submitted, posted or transmitted through the services, including without limitation, all claims, actions, proceedings, losses, liabilities, damages, costs, expenses (including reasonable legal costs and expenses) however suffered or incurred by Stelrad in consequence of your breach of these Terms and Conditions.

## **11. Disclaimers and Limitation of Liability**

11.1 Use of the website or services is at your own risk. The website or services are provided on an “AS IS” and “AS AVAILABLE” basis without any representation or endorsement made and without warranty of any kind whether express or implied, including but not limited to the implied warranties of satisfactory quality, fitness for a particular purpose, non-infringement, compatibility, security and accuracy.

11.2 To the extent permitted by law, Stelrad will not be liable for any indirect or consequential loss or damage whatsoever (including without limitation loss of business, opportunity, data, profits) arising out of or in connection with the use of the website or services.

11.3 Stelrad makes no warranty that the website or services will meet your requirements, that Content will be accurate or reliable, that the functionality of the website or services will be uninterrupted or error free, that defects will be corrected or that the website or services or the server that makes them available are free of viruses or anything else which may be harmful or destructive.

11.4 Nothing in these Terms and Conditions shall be construed so as to exclude or limit the liability of Stelrad for death or personal injury as a result of the negligence of Stelrad.

11.5 Nothing in these Terms and Conditions shall affect your statutory rights as a consumer.

## **12. Severance**

If any of these Terms and Conditions should be determined to be invalid, illegal or unenforceable for any reason by any court of competent jurisdiction then such Term or Condition shall be severed and the remaining Terms and Conditions shall survive and remain in full force and effect and continue to be binding and enforceable.

## **13. Governing Law**

These Terms and Conditions shall be governed by and construed in accordance with the law of England and you hereby submit to the exclusive jurisdiction of the English courts.

## **14. Social Media Platforms**

Communication, engagement and actions taken through external social media platforms that Stelrad participate on are custom to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to their own privacy and personal details. Stelrad will never ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact them through primary communication channels such as by telephone or email.

This website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.